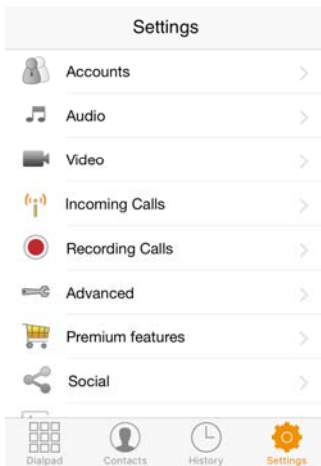


## Steps for setting up iPhone/iPad (iOS) SIP software

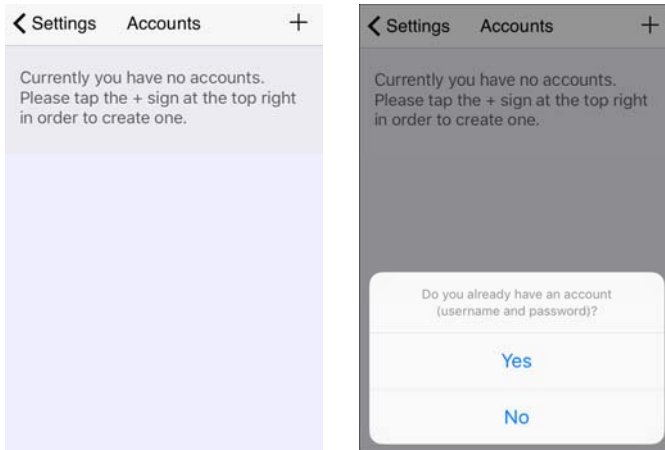
1. Search and install “Zoiper SIP softphone” in App Store (for iPad, please change to “iPhone Only” in left upper corner of AppStore)



2. After installation complete, open “Zoiper” app, go to “Settings” tab



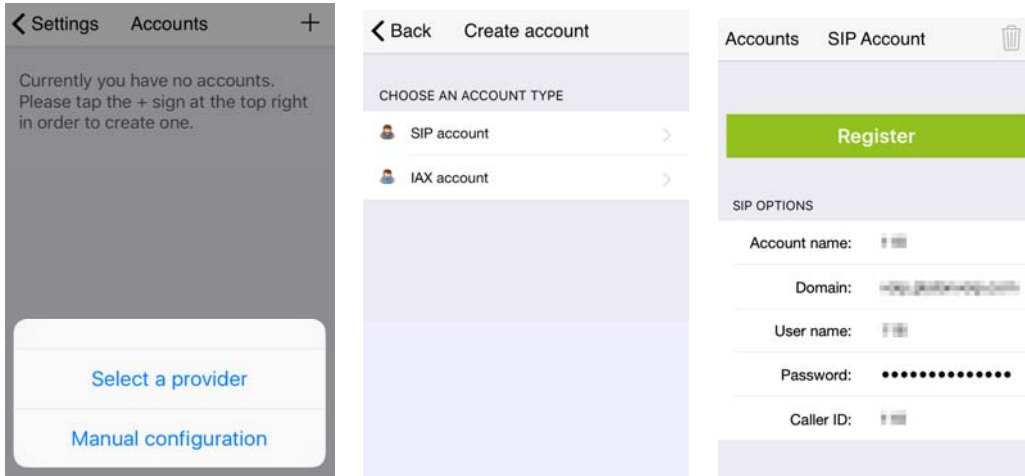
3. Tap “Accounts”, then press the “+” icon located at right upper corner, choose “Yes” for the followed question



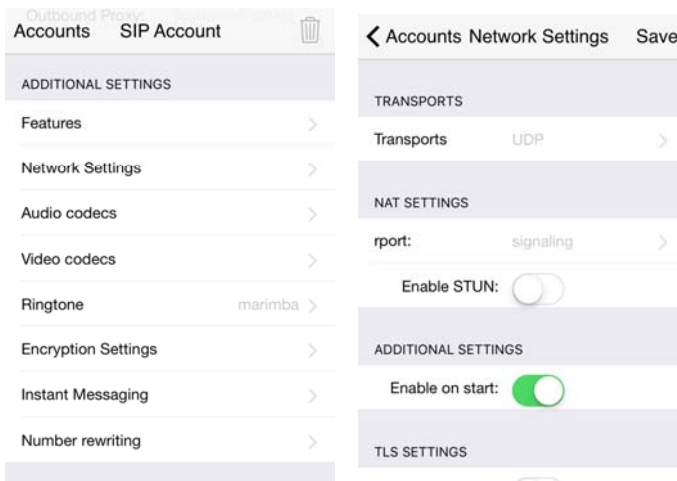
- Choose “Manual configuration” in the next screen, and “SIP account” when prompt for “Choose an account type”

Input the user account information and server address.

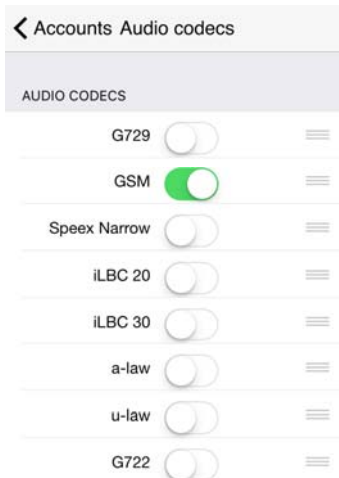
(Note: “Account name”, “User name” and “Caller ID” will be the **username** given by your administrator )




- Scroll down to “Additional Settings”, enter “Network Settings” and turn **OFF** “Enable STUN”



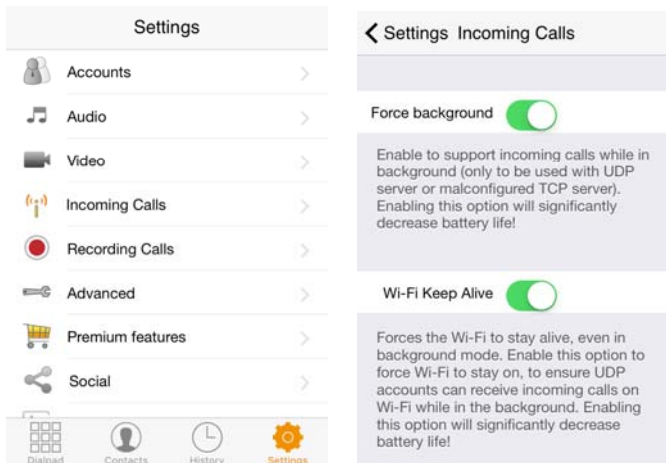
- Press “<” located on top left corner, enter “Audio codecs”, only enable “GSM” codec for (turn off all other codecs)



- Press “<” located on top left corner, scroll up to the top part and press the  button, please make sure “Registration Status: OK” is shown.



- Press “<” located on top left corner until the “Settings” page is reached, go to “Incoming Calls”: Change “Force background” to **On** and change “Wi-Fi Keep Alive” to **On**



- Press “<” located on top left corner until the “Settings” page is reached, change to “Dialpad” tab

